

1) **LSC Refund policy**

- a) Prior to 12/6/13 participants that withdraw from the LSC for any reason will receive a 100% refund.
- b) After 12/6/13 and prior to 1/1/14 participants that withdraw from the LSC for any reason will receive a full refund of ticket costs only. Transportation costs are non-refundable after 12/6/13.
- c) After 1/1/14 and until the end of the program participants that withdraw for any reason will receive a prorated ski ticket refund only. This will be offered to participants withdrawing from the program only in the event of a proven injury or illness occurring at Gunstock.
The transportation costs of the program are non-refundable.
Written requests for refund must be submitted with a letter from the participant's physician and must be submitted within one week of injury. All correspondence must be through the program coordinator. Refund checks are requested through the Ski Club, and administered through Gunstock.
All refund checks are administered after the close of the program by LSC before 4/1/14.
- d) Expulsions of any kind are not entitled to refund considerations.

Cancellation Policy

LSC will be allowed one make-up date if state roads are closed due to weather. LSC will only cancel if state roads are closed or if there is "no snow" at Gunstock. If LSC cancels any session beyond the 1 make-up given, then a voucher for each child will be given to LSC for a free ski day. If a child has paid for rental equipment, rentals will be included on the voucher. The participant will be responsible for his or her own transportation, as the bus contract will be expired.