## "HOW TO" Complete Transactions in the Virtual Town Hall: <u>DEPARTMENT OF PUBLIC WORKS & ENGINEERING</u> [Updated as of September 15, 2020]

## MAIN CONTACT:

Director Janusz Czyzowski, jczyzowski@londonderrynh.org, x 193

- Driveway Inspections, Trench Permits, Engineering related issues: Contact Town Engineer John Trottier, <u>JRTrottier@londonderrynh.org</u>, x 146.
- Road complaints, Snow Plowing, Roadway drainage: Contact DPW Assistant Denise Manella, <u>DManella@londonderrynh.org</u>, x 139.
- To request repair or replacement of trash/recycling barrels: Contact Denise Manella, <u>DManella@londonderrynh.org</u>, x 139. As of April 1, 2020, no orders for additional trash or recycling barrels will be accepted from existing occupied residences. Only orders for newly constructed or previously vacant residences will be accepted. As of April 9, 2020, Waste Management will still collect overflow bags for extra trash (subject to change). Over flow bags can be purchased in lots of 5 bags for \$15 plus a \$3.00 shipping charge, for a total of \$18. Please send a check for bags to the Town Clerks Office, Town of Londonderry, 268B Mammoth Road, Londonderry, NH 03053. The bags will then be mailed out to you. Or to order from this website click on "Home", select "Online Services", select "Overflow Bags" and for the "Transaction Code" select "Trash Overflow Bags".
- Trash and Recycling general questions: Contact Donna Limoli, dlimoli@londonderrynh.org, x 193.
  As of April 1, 2020, Trash and recycling collection is occurring on its normal schedule.
- The Drop Off Center is open on Saturday's from 8:00 AM until 4:00 PM and will be closing on November 21, 2020 for the season. Residents not in line 30 minutes prior to closing will be turned away. To maintain proper social distancing and to ensure employee and resident's safety, the Drop Off Center attendants will allow only a limited number of vehicles into the gated area at one time. Residents may experience delays. All residents should follow CDC Face Mask guidelines while at the Drop Off Center; that is, a cloth face covering or mask shall be worn by residents when interacting within 6 feet of each other. The masks may be removed from their face provided appropriate social distancing (over 6 feet) is maintained. However, the masks must be immediately available to be placed over their face at any time appropriate social distancing (over 6 feet) cannot be maintained. As a reminder, payment is by check only and residents should make every effort to bring their own pens. We ask for your patience while we provide this service during these unusual times.
- The Monthly Waste Oil Collections have been postponed until further notice, however as an alternative, your waste oil can be brought to Tisdell's Transmission (by appointment only) at 27 Ash St. Londonderry, to make arrangements call Michelle at 603-432-3201.

- The Fall Household Hazardous Waste Collection has been tentatively scheduled for November 21, 2020, from 8:30 AM- 12:30 PM. It will be held at the at the LAFA Ball Fields, on Sargent Road, behind the Central Fire Station. (<u>NO LATEX PAINT ACCEPTED</u>)
- Sanitary Sewer/Industrial Pretreatment related questions: Environmental Engineer Robert Kerry, <u>RKerry@londonderrynh.org</u>, x 132.