FOR IMMEDIATE RELEASE TO THE RESIDENTS OF LONDONDERRY, NEW HAMPSHIRE REGARDING HELP & RESOURCES DURING THE COVID-19 CRISIS

The purpose of this communication is to remind you of the assistance and resources available during the COVID-19 crisis. Most importantly, IF YOU NEED HELP, please LET US KNOW so that we may do our best to assist you.

If you have general concerns or questions related to COVID-19, PLEASE DIAL 2-1-1.

If you have an emergency or need immediate medical attention, PLEASE DIAL 9-1-1.

For non-emergency assistance (with regard to a suspected case of COVID-19 or other concerns related to COVID-19), you may contact the non-emergency lines of the Fire Department (432-1124) or the Police Department (432-1118) and the dispatchers will route your calls to appropriate Town personnel.

Assistance with Grocery Shopping/Essential Errands: If you are senior or an immunocompromised resident looking for assistance, please contact Kirby Brown at kbrown@londonderry_nh.org or 432-1100 x 120, and she will put you in touch with the amazing group of Londonderry residents who have stepped up to volunteer their services during this time of crisis. Please also note that our grocery stores have arranged special shopping hours for seniors and immunocompromised residents; check with them separately as those hours are subject to change.

Transportation: Should you need assistance with transportation to/from your doctor or to run other errands and you are unable to drive or secure a ride from family, friends or others, please contact CART at 434-3569. If you encounter a problem scheduling a ride with CART, contact Laurie Renke (432-8554) for assistance.

Town Hall Transactions: While Town Hall is closed to the public, we are working and able to service most of your needed transactions online or via email, mail, phone, or drop box. For a complete list of transactions and accompanying instructions, please visit the “COVID-19 Information Page” on the Town website (www.londonderry_nh.org) or call 432-1100 x 120 for more information.

State of NH Unemployment Assistance: If you have been laid off, lost your job or experienced a reduction in hours or pay due to the COVID-19 crisis, please visit www.nhes.nh.gov or call 271-7700 to file a claim.

If you have lost your employer-sponsored health insurance: Please visit the “COVID-19 Information Page” on the Town website for information from the NH Insurance Department regarding coverage options and how to apply or call the NH Insurance Department directly at 1-800-852-3416.

WE STRONGLY URGE YOU TO STAY HOME TO PREVENT THE SPREAD OF COVID-19. WE WILL GET THROUGH THIS TOGETHER; AS ALWAYS, LONDONDERRY LEADS THE WAY.