Londonderry Senior Center
535 Mammoth Rd.
Londonderry, NH, 03053

February 20, 2014

LSC Membership Requirements and Code of Conduct

The Londonderry Senior Center (LSC) offers its services to adults aged 55 and over. Membership is not available to convicted sex offenders or other convicted felons.

The LSC is committed to providing a comfortable, safe and welcoming atmosphere for our participants, volunteers, guests and staff. The LSC Code of Conduct was created to ensure a safe and enjoyable environment for all who utilize the LSC facilities. Patrons are expected to conduct themselves in an appropriate manner at all times while participating in programs /events/services provided or sponsored by the LSC. Any acts of violence, disrespect for authority, anti-social conduct, misuse or abuse of equipment and facility, or use of foul language or gestures will not be tolerated. Behaviors which are inappropriate, threatening or potentially harmful will not be tolerated.

Such behaviors include but are not limited to:

1. Verbal abuse, foul language or intimidation (condescending/snide comments) which makes individuals feel uncomfortable or is hurtful, name calling
2. Bullying (*see below for a further discussion)
3. Engaging in behavior that is potentially unsafe or harmful to self or others.
4. Intoxication or substance abuse
5. Exhibitions of violent or potentially violent behavior such as showing a fist, using a can or other object in a threatening manner.
6. Any behavior which is disruptive to senior center operations.
7. Fighting or challenging others to fight
8. Inappropriate taking of possessions of others
9. Problematic personal hygiene
10. Violating any federal, state, county or city laws

Every effort will be made to encourage individuals to adjust their behavior in order that they can continue further participation at the senior center. They will be issued first a verbal and then a written warning to refrain from such behavior. If the behavior continues and compromises LSC operations, presents problems for others or represents a danger, the individual will no longer be permitted to attend or participate in programs/events/services at or sponsored by the Londonderry Senior Center (i.e. trips).

*Bullying
The act of bullying involves an imbalance of power or strength. Bullying can take many forms, such as hitting, kicking, threatening others, teasing, name calling, excluding from a group, or sending mean notes or e-mails. Senior bullies often intimidate those other seniors who they feel are weaker or new. It is our responsibility to stop bullying in its tracks! If you observe any bulling behavior at our center, if it is safe to do so, stand up and intercede. If you do not feel comfortable doing so, please get the Director immediately.

The Director of LSC has an open door policy. Please feel free to contact the Director with ANY issues you have.

The simple philosophy behind this policy is the Golden Rule: Treat everyone the same way that you want to be treated.

Kevin H. Smith
Town Manager

Revised 8/2017